

# REARVIEW

# MIRROR

THE LIFE &amp; TIMES OF CHAPMAN TUCSON

ChapmanTucson.com



Sowers of Kindness - see P4



## SETH ARANDA AND VOLKSWAGEN SERVICE LEVEL UP

Seth Aranda has worked in Volkswagen service express level 1 for two years and was recently elevated to the newly created express level 2. It is a maintenance position that expands on the express level 1, where they do just oil changes and filters. Express 2 goes beyond to do brake fluid, coolant flush, transmission fluid services, tires, and suspension components. This position is a stepping-stone for technicians before they go into being a mainline technician.

"When I came over to VW, I saw the need for express level 2 techs and spoke to our advisors, since they have worked with the techs longer than I have, on who would be a good fit to get into this position. Every advisor suggested

Seth and after observing him, I agreed. Speaking to Seth, I saw his ambition and desire to grow as a technician. He is open to change and is great working on a team." - Brandy Fadness, Volkswagen Service Manager

"Speaking to Seth, I saw his ambition and desire to grow as a technician." *Brandy Fadness*

Before moving Seth, Volkswagen only had one express bay for oil changes, tires and basic maintenance. However, with Seth stepping up and working solo, we have been able to meet the true "express" standard and make our services more convenient to our customers.



### CONTENT SEPTEMBER

Seth Aranda	<a href="#">P1</a>
Collision Giveaway	<a href="#">P2</a>
Snail Rescue	<a href="#">P3</a>
Birthdays / Sowers of Kindness	<a href="#">P4</a>

### SHARE YOUR STORY!

Do you have a good story idea for an upcoming issue? We'd love to hear about it. Get in touch with your idea today!



DominiqueHermosillo@chapmantucson.com



(520) 310.2453

I am recyclable



## HAPPY ANNIVERSARY

---

September 1, 2020 marked 46 years of Charlie and Maria Amarillas going strong in marriage! We celebrate you in all your years of love and dedication. Cheers to many more to come!



## SPEEDWAY COLLISION GIVEAWAY

---

Chapman Collision Speedway was grateful and proud to collaborate again with Geico insurance to donate a vehicle to a worthy veteran. Mike Norris and his team did an outstanding job restoring the vehicle to pre-collision condition. Chapman Collision Centers collaborates several times a year with Geico to donate vehicles to veterans. Let's give Mike and his team a big shout out for a great job!

## CHAPMAN CARES BUILD DAY

Let's keep our community driving forward and build **together!**  
Click [here](#) for more information and to sign up. Thank you.

Sunday  
November 15, 2020



## CHAPMAN RACE DAY

---

Start your engines! Join us at Tucson Dragway for Chapman Race Day. Bring your A game and family for a night on the drag strip. Gates open at 2pm, Tech starts at 3pm and the track opens at 4pm.

Click [here](#) for more information and to sign up. Thank you.



# HONDA SNAIL RESCUE

Performing routine maintenance on a customer vehicle, Honda service technician Cody Smith noticed something odd while checking the tire tread. He saw an object stuck to the top of the wheel well. Afraid it was something that could puncture the tire due to its size, he grabbed his pliers and plucked it off. To his surprise it was a snail. Not sure what to do with it, he placed the snail on an empty cup sitting on his desk and gave him a name. This is where Gary's road to recovery began. "Gary's shell had a crack almost all the way across. We did some research and it turns out snails can produce calcium to repair any injuries to their shell they just need the time and space to heal. We went to the pet store and bought him a small terrarium, put some soil at the bottom and he now sits in the Honda service office." Says Jessica Nelson of their slimy new buddy. Since he was found in July, Gary has healed significantly and is almost ready to begin his new journey back into the desert sunset. During this process we have learned he loves his carrots and his daily naps while listening to country music in the office.

Feel free to stop by and see him before his release. He loves to come out and say "Hi"!



Cody, Jess and Gary the Snail



## CONGRATULATIONS ADRIAN

Congratulations to Adrian Schumacher on becoming an American Citizen! Adrian is our Sprinter Sales Manager at Mercedes-Benz of Tucson and after a long awaited 30 years, he was sworn in on September 11, 2020.

Cheers! We are so proud of you!

"I am happy to fully participate in the system, I've been a passenger for a long while and now I'm happy to be a pilot"

- Adrian proudly stated about his new chapter in life.

Our Chapman Cares Team goal is to plant seeds of inspiration, love and intention to grow a stronger healthier environment. Together, with your help and through our partnerships, we have been able to help people build their homes, regain control and dignity in their lives, bring joy where there is normally hardship for some, and support our veterans. There are so many ways to make a difference in our community, and only a few of us, so if this is where your heart is or where your heart wants to be, we would love you to join us. We meet every third Friday of the month at noon in the Honda training room. Please feel free to contact [Dominiquehermosillo@chapmantucson.com](mailto:Dominiquehermosillo@chapmantucson.com) in any regard to our Chapman Cares Team.

# BIRTHDAYS

LOOK FORWARD TO THE FUTURE, FOR THE BEST THINGS ARE YET TO COME.

Davis, William B	10/03/63	PV/Speedway
Patton, Charles	10/03/84	Chapman Honda
Garcia, Armando	10/05/59	Chapman Honda
Mulford, Christopher	10/05/91	Chapman Acura
Rivera, Sergio	10/06/96	Chapman Honda
Padilla, Enrique C	10/07/74	PV/Speedway
Tyrrell, Frank	10/09/58	PV/Speedway
Anderson, Jason	10/09/72	Mercedes-Benz of Tucson
Howard, Dawna M	10/10/74	Mercedes-Benz of Tucson
Ruiz, Fernando	10/10/77	PV/Speedway
Alsakkaf, Dylan	10/10/94	Audi Tucson
Rosas, Benjamin	10/11/85	PV/Speedway
Hann, Caitlyn	10/12/98	Volkswagen of Tucson
Devere, Gregory M	10/14/87	Chapman Honda
Kershaw, Connor	10/14/92	Porsche Tucson
Jekkein, Johnson	10/14/93	PV/Speedway
Muro, Francisco J	10/15/96	PV/Speedway
Oconnor, Bryant	10/15/97	Chapman Honda
Bryant, Matthew	10/16/86	Audi Tucson
Hornbeck, John R	10/17/57	Mercedes-Benz of Tucson
Pon Soza, Uziel	10/17/85	PV/Speedway
Rumba, Elizabeth A	10/18/75	Mercedes-Benz of Tucson
Mercogliano, Jesse	10/18/81	Audi Tucson
Buchner, Jeff S	10/20/56	Volkswagen of Tucson
Magaletti, James J	10/20/86	Chapman Honda
Michallet-Ferrier, Stephane	10/21/66	Audi Tucson
Saldivar, Daniel	10/21/97	Chapman Honda
Guevara Sr, Emilio E	10/22/51	Chapman Honda
Schumacher, Adrian M	10/22/64	Mercedes-Benz of Tucson
Jimenez, Adolfo	10/22/96	Chapman Honda
Felix, Karina	10/23/95	PV/Speedway
Shumaker, Steve D	10/26/69	Mercedes-Benz of Tucson
Pellegrino, Michael	10/26/82	Porsche Tucson
Mcdonald, Matthew W	10/28/78	Chapman Honda
Williams, Elizabeth	10/28/89	Audi Tucson
Allan Miller, Zachary	10/29/92	Audi Tucson
Arnold, Jesus A	10/30/99	Volkswagen of Tucson
Palmer, Richard J	10/31/62	Chapman Honda

# CAPTION THIS PHOTO ▼



Enter the Caption This Photo contest. And if you have a fun, cool, pretty or artsy photo taken of or from your dealership, send it in. Submissions go to [DominiqueHermosillo@chapmantucson.com](mailto:DominiqueHermosillo@chapmantucson.com).

# SOWERS OF KINDNESS



**Rafael Valdez** — While Rafa worked at Chapman Palo Verde Recon shop, I had the opportunity to work with him handling work orders and customer service. Like many Techs I have worked around, we all got along sharing stories, jokes and talking shop. As Rafa and I developed a better friendship, we had some interesting conversations about our lives outside of work of Good, Bad and Ugly experiences. One day Rafa walked up to me and asked if I was OK. He said he could tell something was bothering me and offered his help. He read right through me because at that time, I was dealing with lots personal problems and didn't know how to deal with them. Rafa listened to me and gave me the best advice and support I could have gotten anywhere. He also shared his help, direction and prayer.

I will never forget what he did for me. My stress and anxiety eventually went away and spiritually it changed me forever !

On days when life throws rotten apples my way, I think of the kindness Rafa brought and give thanks to the Man Above for People in this world like him.

Thank You Rafa !

# LAST MONTH'S WINNER



**Paul Quist**

"Chapman Auto Group, Taking Tucson by Storm"  
or "The All New Chapman Porsche, Taking Tucson by Storm"